# Cyber Awareness: COVID-19

## Remain vigilant for scams and threats related to the coronavirus.

We are all operating in uncharted territory and many of us are being asked to work outside of our normal operating parameters. This creates increased vulnerability and opportunity for predators to target our cyber resources. Please remain vigilant for scams related to the novel coronavirus (COVID-19). Cyber threat actors may send emails with malicious attachments or links to fraudulent websites to trick victims into revealing sensitive information or donating to fraudulent charities or causes.

Exercise caution in handling any email with a COVID-19-related subject line, attachment, or hyperlink, and be wary of social media pleas, texts, or calls related to COVID-19.

Also, cyber threat actors may also try to benefit from the situation by using spear phishing techniques, where criminals personalize their attacks specifically for you. They find out information about you and create a tailored scam that looks legitimate, even calling you by name. Often these have real people behind them, not robots, so responses can be very specific and tailored.

### Here are some tips to identify a phishing email:

#### Feeling

Does the message trigger an emotional reaction such as curiosity or fear, or does it try to pressure you?

#### **A**ction

Does it ask you to click on a link, open an attachment or provide personal information?

#### Know

Do you know the sender? Hackers sometimes spoof a sender's email address to make the mail look like it comes from someone you know. Check that the email is really from the person it says it is from.

#### **E**xpect

Were you expecting this email? If the answer is "no," DO NOT act on the request. If it doesn't look or sound right, it probably isn't right. When in doubt, pick up the phone and call the person who sent it to you. Nothing is so urgent that it cannot wait for verification.

#### **NEVER** give your company username and password to an external website.

If you become aware of any suspicious emails or computer activities, please immediately contact Support. If you find yourself in the unfortunate situation of dealing with a cyber-incident, our team of cyber professionals are available to help with response activities.



Contact us to learn more about cybersecurity and other offerings like managed and co-managed services.



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