

How to remove the Customer Experience Improvement Program (CEIP) task from Microsoft Dynamics GP



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Method 1

Follow these steps for each Microsoft Dynamics GP user:

1. Start Microsoft Dynamics GP.
2. On the **View** menu, click **Reminders**.
3. In the Reminders window, click the CEIP task, and then click **Task** on the **Open** menu.
4. In the Task window, click **Name**.
5. In the Customer Experience Improvement Program window, select an option, and then click **OK**.
6. In the Task window, click **Completed** in the **Status** list, and then click **Save**.

Method 2

1. Open Microsoft SQL Query Analyzer or SQL Server Management Studio.
2. To delete the CEIP reminder, run the following script.

```
delete from DYNAMICS..SY01403 where LinkTo = 2 and CmdID = 269 and CmdFormID = 1568 and
```

3. To select all users not to participate in the CEIP program, run the following script.

```
USE DYNAMICS
set nocount on
declare @Userid char(15)
declare cCEIP cursor for
select A.USERID
from SY01400 A left join SY01402 B on A.USERID = B.USERID and B.syDefaultType = 48
where B.USERID is null or B.SYUSERDFSTR not like '1:%'
open cCEIP
while 1 = 1
begin
    fetch next from cCEIP into @Userid
    if @@FETCH_STATUS <> 0 begin
        close cCEIP
        deallocate cCEIP
        break
    end
    if exists (select syDefaultType from DYNAMICS.dbo.SY01402 where USERID = @Userid and sy
```

```
begin
  print 'adjusting ' + @Userid
  update DYNAMICS.dbo.SY01402
  set SYUSERDFSTR = '1:'
  where USERID = @Userid and syDefaultType = 48
end
else begin
  print 'adding ' + @Userid
  insert DYNAMICS.dbo.SY01402 ( USERID, syDefaultType, SYUSERDFSTR )
  values ( @Userid, 48 , '1:' )
end
end /* while */
set nocount off
```