Businesses need to preserve their historical tax information stored on Kentucky's OneStop portal ASAP!



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The Department of Revenue issued an announcement on Wednesday, January 22, 2025, advising taxpayers that a new tax portal is projected to launch on March 14, 2025. DOR advises **business taxpayers to log in to OneStop to print historical data and verify their email address and contact information to ensure they receive their** login credentials and instructions. Taxpayers will be unable to access their records in OneStop **beginning on February 26**. Here is a link to Instructions for Printing Historical Tax Return Information from OneStop.

What do Business Tax Filers Need to Know?

Beginning March 14, 2025, business tax filers will use the new MyTaxes portal instead of OneStop to **access information and file taxes for Sales & Use, Corporation Income (Corp)/Limited Liability Entity (LLE)**, Telecom, **Withholding**, Utilities Gross Receipts License Tax (UGRLT), **Non-Resident Withholding** (NRWH), Commercial Mobile Radio Service (CMRS), Tire and Transient.

- MyTaxes will also replace E-Tax, the UGRLT and Telecom filing system and WRAPS, the Withholding Returns and Payment System.
- **In the first week of March 2025, OneStop, E-Tax, and WRAPS users will receive an email with login credentials and instructions for MyTaxes.**
- Beginning February 26, the Kentucky Department of Revenue will pause operations for two weeks to prepare for the transition. From February 26 to March 14, business tax filers cannot file returns or receive refund payments in the old system, OneStop, or the new system, MyTaxes.

What do Individual Income Tax Filers Need to Know?

- Beginning February 26, the Kentucky Department of Revenue will pause operations for two weeks to prepare for these transitions.
- Individual income tax filers can file tax returns via typical methods during the transition period. However, refunds will not be processed between February 26 and March 14.
- **If you anticipate a refund and would like it promptly, we recommend filing as soon as possible once the Kentucky Department of Revenue begins accepting returns on January 27, 2025.**

The full announcement, which includes an FAQ section, is at this link.